



## E –services user satisfaction

Services Name	percentage		
	Excellent	Good	Acceptable
Exemption Model of Deceased	(66.6)%	(12.8)%	(20.6)%
Inquiry Regular Allowances & Subvention	(52.6)%	(21.1)%	(26.3)%
follow-up transactions	(58.2)%	(15)%	(26.8)%
Payment Orders Inquiry	(73.5)%	(9.5)%	(17)%
Payments Visa Returned Inquiry	(47.9)%	(26.2)%	(25.9)%
Verifying Employees Documents	(61.9)%	(16.5)%	(21.6)%