



E-Consultation for the Ministry of Finance's Website Survey

Title: Survey on Ministry of Finance's Website Publisher: The Ministry of Finance

Subject: A Survey to Measure Visitor Satisfaction with the Quality of the Services Provided Through the Ministry's Website

Concise Introduction: The survey results reflect positive reactions from the visitors of the website. Most of the visitors expressed their satisfaction with the effectiveness of the information that the main page provides. They reiterated that there were not any difficulties in using the website.

Status: Completed. **Consultation Period:** From 1-11-2020 to 1-12-2020

Abstract: [This survey was posted as part of the Ministry's efforts to develop its digital services and platforms. It attracted the participations of about 100 respondents. Upon analysis of the results, we developed several ways that enable users to search the website's content right from the search results page. Moreover, a link that leads to the Etimad Platform page was added. Additionally, another link was added to facilitate access to the services and the evaluation of these services].

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To View the Results of the Consultation [Click Here](#)